

# SITA

## SITATEX ONLINE



### The electronic exchange of messages underpins every single operational aspect of the air transport industry.

It supports airline commercial activities, aircraft operations and maintenance, passenger, baggage and cargo handling, as well as the transmission of data to governments.

The use of XML technology, combined with the ubiquitous reach of the internet, is offering alternatives for our industry to rethink and improve the way it exchanges information and collaborate.

SITA's response to the changing needs of air transport industry professionals in the field of operational mail services is SITATEX Online. It is part of the SITATEX product portfolio, the leading operational mail platform which handles over 100 million messages every year and connects you with over 30,000 users.

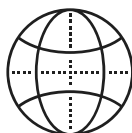
Considering opening a new route or station? SITATEX Online can be used instantly in your new destination without the hassle of procuring and installing complicated software or hardware.

Need to get new or seasonal staff up to speed quickly? SITATEX Online offers you an innovative and intuitive operational mail service to collaborate more effectively.

### SITATEX Online in a nutshell



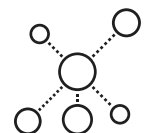
Delivered as Software-as-a-Service (SaaS) in line with SITA's cloud strategy.



Web-based and fully developed in XML using IATA standards and offering connectivity to Type X, Type B, SMTP, X400 and FAX through our messaging gateways.



Fully compliant with all IATA standards, supporting dedicated industry formats such as Spec 2000 and Cargo-IMP, with specific embedded forms.



It can be used in conjunction with our middleware, SITA Data Connect, to connect your host application directly.

## Easy to operate and cost-efficient

- Desktop independent – no additional hardware or software installation is needed to enjoy the benefits of SITATEX Online, offering you simplified operational maintenance.
- A fully hosted service entirely managed by SITA – no need for specialized IT support to get you up and running.
- Simplified administration of remote users – the configuration of new stations can be made in a few clicks by the user administrator, making the global roll-out of operational mail solutions across your network easier and quicker.
- Any messages sent between users set up on the same enterprise user license are entirely free of charge.



## Tailored to your needs

SITATEX Online is available in two types of licenses:



**Single user license** – for smaller organizations requiring an easy to access and implement service.



**Enterprise user license** – for larger organizations requiring an easy way to administer and roll-out the service to multiple users regardless of their location.

## User-friendly

- An enhanced and intuitive user interface.
- Offline functionality – continue to work and access the service offline when a network connection is unavailable. Messages will be sent automatically as soon as a connection has been established.
- Accessible from any computer with an internet browser and from any location – providing crucial access to operational messages from multiple locations.
- Available soon – SITA is developing a mobile web version offering enhanced flexibility and mobility for the workforce.

## Secure and reliable

- Accessible through an HTTPS URL which ensures that all data and traffic are protected.
- Benefit from a fully redundant architecture.

## Collaboration made easy

SITATEX Online offers an innovative and cost-efficient operational mail solution that simplifies how air transport industry professionals collaborate and exchange information.

## Need to know more?

SITATEX Online can benefit your business, please contact a SITA representative or visit us at [www.sita.aero/sitatexonline](http://www.sita.aero/sitatexonline)